



## Exchange/Return Authorization Form

Thank you for using Autolights for your automotive lighting needs. We regret that you have experienced problems with the product(s). We are committed to your satisfaction, and will happily process your return/exchange.

Please see the warranty/return agreement that was attached to your original invoice for the terms of the return shipping. If an item happens to get damaged during shipping, please contact us **IMMEDIATELY** for further instructions.

To return/exchange any item, please complete the following form:

Original Invoice #: \_\_\_\_\_ Date of sale: \_\_\_\_\_

Company: \_\_\_\_\_

Contact name: \_\_\_\_\_ Phone number: \_\_\_\_\_

Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Reason for return:

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1. If the error occurred on our end, we will provide a UPS Return Label using the fax or email you provided.
2. We are **not** responsible for installation errors, nor will we cover any labor, towing, or rental car expenses caused by the use of wrong/defective parts during installation.
3. If a job is cancelled, lost, or an insurance company provides incorrect information for a purchase, we will not be responsible for the return shipping.
4. Freight charges are not reimbursable **unless** the return is a direct result of our error. Up to \$20 will be charged as a restocking fee on all returns that are not the direct result of our error.
5. To ensure you are properly credited, please complete this entire form and fax or email back to Autolights using fax (248) 291-5306 or email: [info@autolightsparts.com](mailto:info@autolightsparts.com).
6. Please pack the products securely using the original packing material.
7. If you are responsible for the return shipping, the shipment must be prepaid, as we will not accept "freight collect" shipments.
8. **Please be sure to insure any return shipments, as a higher restocking fee may apply if any damage occurs en route to our facility.**